

6.7 percent of Michigan providers meet **all readiness criteria**

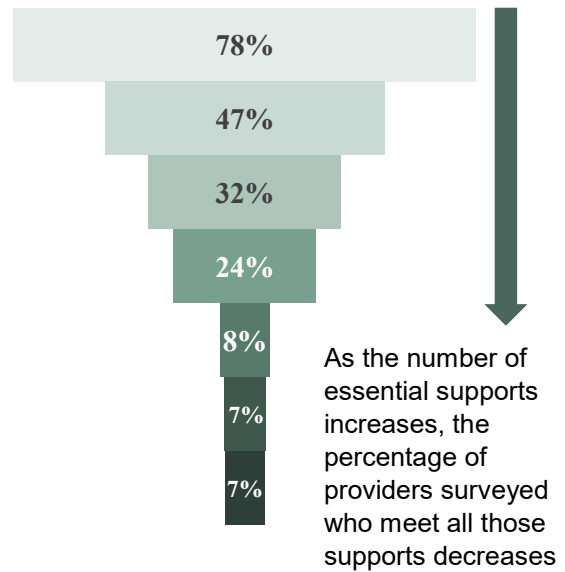
Essential criteria for healthcare providers to serve older veterans

to serve older veterans

- Currently accepting new patients
- +
- Prepared to deal with conditions common among patients
- +
- Screens for other conditions more common among veterans
- +
- Accommodates patients with disabilities
- +
- Familiarity with military culture
- +
- Screens for current service or veteran status
- +
- Training and capacity to treat common conditions associated with an aging and older population

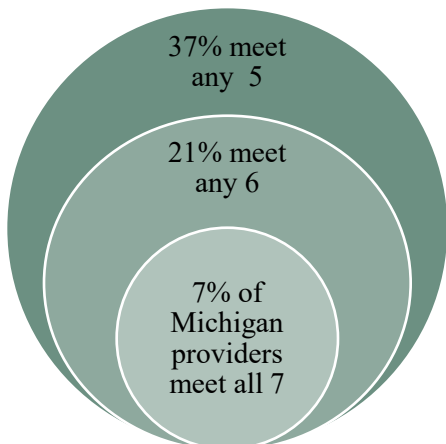
Surveyed providers meeting *cumulative criteria*

for serving older veterans (n=6,360)



37 percent meet five *individual criteria*

for serving older veterans



One-third screen for service or veteran status

to improve care for older veterans

About 1 in 3 providers screen patients for current service or veteran status

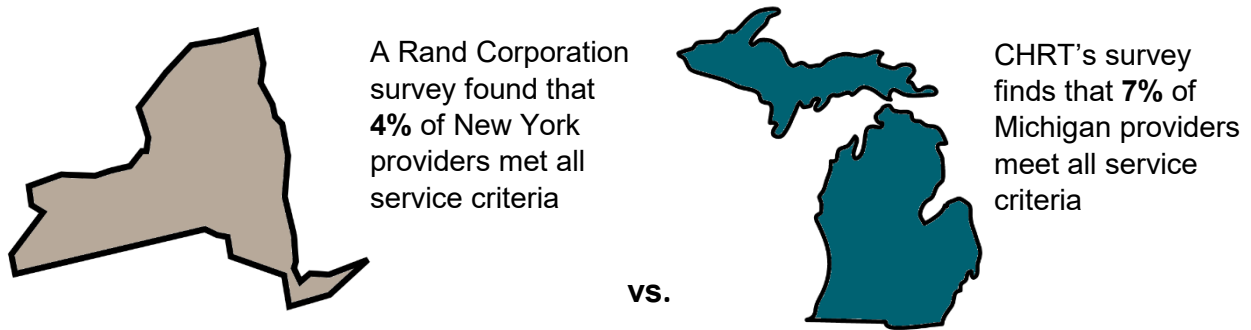


About 1 in 4 providers are familiar with military culture

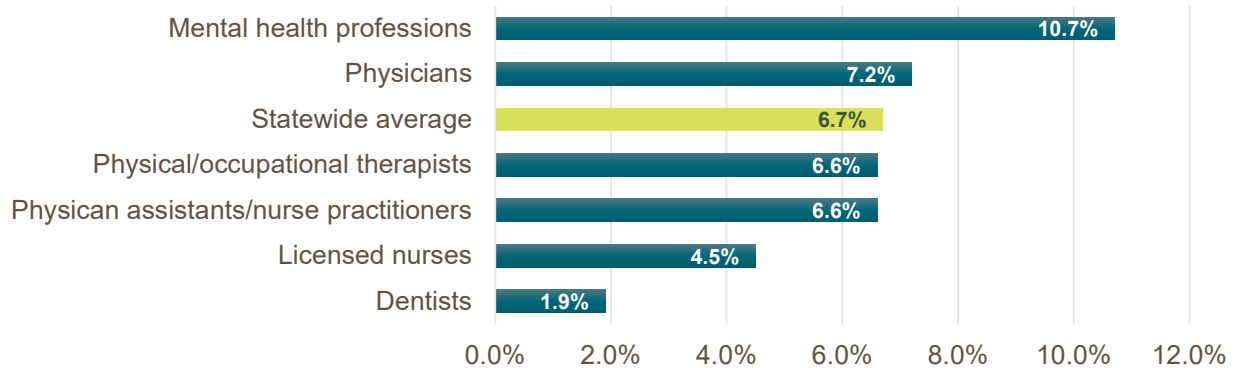


More than 90 percent of Michigan providers **do not meet all service criteria for older veterans**

Provider readiness varies only slightly across states



Mental health providers and physicians are more likely to meet all seven criteria.



Strategies to increase provider readiness include:

- 1. Screen patients for military and veteran affiliations**
- 2. Screen veterans for common veteran conditions**
- 3. Improve understanding of military culture**
- 4. Improve understanding of VA health services**

Learn more about ways to prepare Michigan's community-based providers to serve aging veterans? **Read our full report: chrt.org/publications/ready-to-serve**