






Continuum of Health and Human Services Integration

CHRT

			SYSTEM INTEGRATION				
			PROGRAM INTEGRATION	COORDINATED SERVICE DELIVERY	INTEGRATED SERVICE DELIVERY	PARTIAL INTEGRATION	FULL INTEGRATION
	DATA AND DATA SYSTEMS	Agencies maintain separate data systems	Agencies maintain separate data systems, but have some data sharing between programs	Agencies maintain separate data systems with some interoperability	Agencies maintain separate data systems with some interoperability	Agencies maintain separate data systems with some interoperability; may also have a central data warehouse	Policies permit appropriate data sharing and agencies may use a single system; a central warehouse is fully accessible
	FUNDING	Designated program funder(s) or program-specific funding	Funding follows service; usually not braided or blended	Braided and/or blended funding	Braided and/or blended funding	Braided and/or blended funding that intentionally supports integrated service delivery	One funding system; may have multiple funding sources that are braided and/or blended
	ACCESS AND SERVICE DELIVERY	Services are not usually co-located and client access is limited based on location	Services are not usually co-located, but agencies may have a joint service plan	Services are seamless and coordinated, but not usually co-located	Services are seamless and coordinated, but not usually co-located	Services are seamless and relevant services are usually co-located	Services are seamless, person-centered and relevant services are co-located
	GOVERNANCE	Each agency retains its own governance system	Each agency retains its own governance system, but there is coordination between leaders	Each agency retains its own governance system; agencies may have relevant joint organizational structures	Each agency retains its own governance system; agencies may have relevant joint organizational structures	Each agency retains its own governance system with key collaboration among leaders and joint organizational structures	Agencies are governed by the same leadership team, supported by a joint organizational structure that oversees all
	CULTURE OF INTEGRATION	Each agency retains its own culture, but agencies collaborate within a defined scope of work	Agencies retain own culture, but collaborate and strengthen cross-system partnerships	Each agency retains its own culture, but agencies collaborate to strengthen cross-system partnerships	Each agency retains its own culture, but agencies collaborate to strengthen cross-system partnerships	Each agency retains its own culture but agencies share values, displaying synergy	Agencies merge, creating one value system and shared culture
			MINIMAL INTEGRATION		MAXIMUM INTEGRATION		