

Deana Smith

Associate Director of Community Initiatives

Education

MSW, University of Michigan School of Social Work, 2000

BA, Psychology, University of Michigan, 1997

Professional Experience

Center for Health and Research Transformation, Ann Arbor, MI (February 2020 – present)

Associate Director of Community Initiatives 3/2023 to present

- Oversight of all operations for the Washtenaw Health Initiative, a cross-sector collaborative body with a primary focus on health equity.
- Project Manager for developing and implementing innovative, actionable solutions to enhance the quality of life of older adults.
- Regular stakeholder engagement with senior leaders, elected officials, and community representatives.
- Regular responsibility for completing high level client reports and dissemination of critical information.

Community Initiatives Senior Project Manager 11/2021 to 3/2023

- Increased CHRT's visibility across multiple stakeholders through a variety of engagement strategies, resulting in promotion.

Senior Healthcare Analyst 2/2020 to 11/2021

- Successfully wrote several grant applications that were funded for over \$600,000, resulting in promotion.
- Manage project logistics for a person-centered program addressing social determinants of health.

Clinical, Community, & Compliance Director, Jewish Family Services, Ann Arbor, MI (September 2016 – February 2020)

- Oversight of all operations, direct services, and supervision of staff in the Community and Clinical Service departments. Responsible for staff recruitment, selection, orientation, and training.
- Managed all agency-wide policies and procedures in accordance with national accreditation standards. Trained all staff on relevant policies.
- Worked in partnership with marketing staff to promote agency services.
- Program design and planning for grant proposals; monitored financial objectives.
- Promotes and represents the agency by acting as spokesperson and/or representative on community collaborative planning bodies for outreach and enhancing the reputation of the agency.
- Oversight of agency's Quality Assurance System, including implementation and compliance of relevant regulatory and accreditation standards with an emphasis on service accessibility, effectiveness, and efficiency.



- Central leader in organizing the agency's Strategic Planning process and guiding the long-term direction of direct services and regulatory functions.
- Served as the Recipient Rights Officer and Accessibility Advisor.
- Responsible for planning and executing a formal staff recognition program to promote staff engagement, satisfaction, and development.
- Coordinated Social Work CEU programming in partnership with the Director of Business Development.

Clinical Operations Manager, Center for Family Psychiatry, Saline, MI (2013 – 2016)

- Assisted in strategic analysis and business planning necessary to develop agency structure; served as an original member of the development team to put systems in place from concept to completion.
- Leader of aligning all clinical practices with national accreditation standards and ensuring compliance with HIPAA regulations.
- Created an organization-wide Program Quality Improvement system using data to identify areas of needed improvement as it related to client satisfaction & outcomes, personnel, and organizational performance. Responsible for monitoring all data inputs and outputs.
- Conducted financial risk assessments and implemented a financial management system.
- Manage human resources functions such as payroll, employee hiring and orientation, job descriptions, performance evaluations, and supervision.

Health Services Manager, Adrian Public Schools Head Start, Adrian, MI (2003- 2013)

- Conducted community needs assessments and used findings for strategic planning; led project teams to meet short- and long-term goals.
- Responsible for reporting on program operations on program quality to maintain accountability and advise governing body and other stakeholders.
- Supervised staff in multiple sites across the county, including day to day management of facility issues. Provided supervision through mentoring and coaching to support staff performance. Helped staff develop professional development plans.
- Extensive community outreach responsibilities, including leading and participating on strategic advisory committees and developing community partnerships.
- Monitored data collection in order to meet state and federal performance standards.
- Monitored federal policies and developed procedures to put policies into practice, including provided necessary staff training.
- Developed and delivered innovative health services options (medical, dental, social-emotional, nutritional, and disabilities) for underserved children and families.
- Secured funds through grant writing and fundraising efforts.

Clinical Therapist Work

- Jewish Family Services, Ann Arbor, MI, 2016-2020
- Center for Family Psychiatry, Saline, MI, 2004-2016
- Catholic Social Services of Washtenaw County, Ann Arbor, MI, 2002-2003
- Promedica Bixby Medical Center, Adrian, MI, 2000-2003

Publications

- Co-author for scholarly journal article: Hill, E., Grabel (Smith), D., & McCurren, R. (2003). Impairment in Family Caregiving: A biological perspective on intergenerational care across the lifespan. *Medical Hypotheses*, 61(2): 248-58.

Professional Affiliations

- American Society on Aging